

Terms and Conditions of the “Refer Livespace and Get a Reward” Referral Program

§1. GENERAL PROVISIONS

1. The organizer of the “Refer Livespace and Get a Reward” referral program (hereinafter referred to as the “Program”) is Livespace S.A., with its registered office in Warsaw (02-516), ul. Tadeusza Rejtana 17/38, entered in the National Court Register maintained by the District Court for the Capital City of Warsaw, 13th Commercial Division of the National Court Register, under KRS number: 0001146367, NIP: 5213568709, REGON: 142447001 (hereinafter referred to as “Livespace” or the “Organizer”).
2. The purpose of the Program is to acquire new Livespace customers through recommendations made by current Livespace CRM users.
3. The Program is valid from June 18, 2025, until further notice.

§2. PROGRAM PARTICIPANTS

1. A participant in the Program (hereinafter referred to as the “Participant”) may be any individual or company that:
 - a. has an active account in Livespace CRM, and
 - b. has not been excluded from in-app or email communication.
2. The Organizer reserves the right to exclude from the Program any individuals or companies acting in violation of its rules or commercial ethics.
3. Participation in the Program is voluntary.

§3. PROGRAM RULES

1. The Participant may refer Livespace by completing the referral form available in the Livespace application or on the Organizer’s website.
2. A referred customer (hereinafter referred to as the “Referred Customer”) must meet all of the following conditions:
 - a. register an account using the referral form,
 - b. enter into a contract for a minimum of 12 months,
 - c. pay the first invoice or an annual subscription in advance,
 - d. complete a sales call with the Livespace team.
3. The Participant may refer any number of customers.

§4. REWARDS

1. The Participant receives a reward for each successful referral that meets all the conditions set out in §3(2).
2. The reward (hereinafter referred to as the “Reward”) is as follows:
 - PLN 1,000 net (issued on an invoice) — for sole proprietors (self-employed individuals) if the promotion of Livespace CRM services falls within the scope of their business activity; or
 - PLN 1,000 in the form of a gift card for Allegro or Amazon — for all other Participants.
3. The Reward will be granted after the first paid invoice of the Referred Customer has been booked (following the end of any promotional or free trial period).
4. Livespace reserves the right to introduce a maximum annual limit on the number of Rewards granted to a single Participant.

§5. BENEFITS FOR THE REFERRED CUSTOMER

1. Each Referred Customer receives:
 - A free 30-day trial period,
 - Support from a Customer Success Manager,
 - A 20% discount for the first three months when signing an annual contract,
 - Access to discounts on implementation packages available on the Livespace website.

§6. SETTLEMENT AND FORMALITIES

1. Sole proprietors are required to issue a VAT invoice, which constitutes the basis for the Reward payment. The payment will be made within 21 days of receiving a correct invoice sent to: **finance@livespace.io**.
2. Other Participants will receive the Reward in the form of an electronic gift card.
3. A referral submission is valid for 30 days from the date the form is completed.
4. In the case of multiple submissions referring to the same customer, the Reward will be granted to the Participant who correctly submitted the referral first.
5. Livespace has a maximum of 30 days to pay the Reward or send the gift card after all conditions have been fulfilled.

§7. PERSONAL DATA

1. The controller of the Participants’ personal data is Livespace S.A.
2. The data is processed for the purpose of implementing the Program, including verification of referrals, granting and settling Rewards, and preventing abuse.
3. The legal basis for data processing is Article 6(1)(b) and (f) of the GDPR.
4. Data may be shared with entities cooperating with Livespace only to the extent necessary to execute the Program.

5. Participants have the right to access, rectify, delete, or restrict the processing of their data, as well as to lodge a complaint with the President of the Personal Data Protection Office (UODO).
6. Providing personal data is voluntary but necessary to participate in the Program.

§8. FINAL PROVISIONS

1. Livespace reserves the right to modify the rules of the Program, the amount of the Reward, or the benefits for Referred Customers. Any changes will not affect rights acquired before their introduction.
2. Livespace may terminate the Program at any time.
3. Any questions regarding the Program should be sent to: **support@livespace.io**.
4. Participation in the Program constitutes acceptance of these Terms and Conditions.